



## **General Neighbourhood Partnership (SGNP) Update Report**

Date: Tuesday 25<sup>th</sup> March 2014

In this report you will find:

- 1- Neighbourhood Management Service Update (Gemma Dando)
- 2- St George Web Team update (Webteam)
- 3- NP review update (Gemma Dando)
- 4- Neighbourhood Forum Update (Denis Wise and Rob Acton-Campbell)
- 5- Operation subgroup update (Abdulrazak Dahir)
- 6- Traffic and Transport subgroup update (Abdulrazak Dahir)

### **Part 1: Neighbourhood Management Service Update**

- 1- A briefing note was sent to Neighbourhood Partnerships in early May to update you on our staffing changes. As promised, more details about this are provided here.
- 2- Across the council, services are working to a three area model based on the neighbourhood working areas (north, east central, south). This is to enable better delivery of services within neighbourhoods. Some partners such as the police are also working to the same three area model.
- 3- A number of staff within the Neighbourhood Management service have elected to take voluntary severance, and this has resulted in some changes in personnel within the teams that work with Neighbourhood Partnerships. Our new structure, with details of the jobs and the people who will now be doing them, is detailed below:

- 4- Your area [East Central] will be managed by an Area Neighbourhood Manager [John Atkinson]. The responsibilities of the area manager are as follows:
- Bringing together shared agendas and improving shared services across the neighbourhood area [north, east central, south]
  - Manage staff in the neighbourhood area and a cross city team [business support/street scene enforcement/community development].
  - Lead on one of three cross cutting citywide themes for the team: Governance (including the neighbourhood partnership review), Improving service delivery or Community development and active citizenship
- 5- The lead officer for your Neighbourhood Partnership is [Abdulrazak Dahir], the Neighbourhood Partnership Coordinator. Each NP Coordinator will manage two neighbouring NPs.
- 6- The community engagement and neighbourhood priority delivery in your area will be carried out by Neighbourhood Officers. These officers will support the forums and other community engagement for the NP, and will also undertake community engagement, problem solving and priority delivery for your neighbourhood priorities. Some interviews still need to happen for these posts, currently the officers allocated to your area are [Georgie Bryant].
- 7- The Community Development team has been designed as a citywide team, and will retain a clear connection with neighbourhood partnerships to deliver community development which supports NP aspirations, as well as broader community development work across the city. The work programme for this team is currently being designed, and we will share the plans for this team when they are ready.
- 8- The Street Scene Enforcement team has joined the neighbourhood management service and will deliver against neighbourhood priorities as well as undertaking hotspot work based on analysis of cleanliness and crime data.

## **Part 2: Update from the St George Webteam**

- 9- The NP website, Facebook and Twitter remain key communications tools for the NP.

### **Twitter**

- 10- The Twitter account now has over 337 followers (people that receive our tweets direct). The Twitter account has continued to benefit from a series of 're-tweets' (forwarding our tweets to others) which has helped to increase the readership of our messages.

## Facebook

- 11- The Facebook account is still increasing in popularity. There has been a steady flow of updates to the Facebook account (each of which also generates a tweet). The Facebook page now has 264 'likes'.

## Website

- 12- The website continues to be a key communication tool, with currently around 100 pages of the website being viewed daily.

### Pages Viewed:

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2012	-	-	-	227	116	175	193	376	577	575	1436	753
2013	620	921	1030	1631	1654	1288	1392	1378	1760	4127	2885	1990
2014	2908	2780	3244	2078	2951							

### Average pages viewed per day:

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2012	-	-	-	8	4	6	6	12	19	19	48	24
2013	20	33	33	54	53	43	45	44	59	133	96	64
2014	94	99	105	69	95	106						

## Content

- 13- The popularity of the website etc can be attributed to the regular updates of information of interest to people living and working in the St George NP area. The content of our website often forms the basis for articles published by 'The Week In'.
- 14- Content for the website etc should be sent to [webteam@stgeorgenp.org.uk](mailto:webteam@stgeorgenp.org.uk)

## Part 3: NP Review Update

- 15- At your March meeting you received an update on the NP review which included a summary of the first steps which we were proposing:
- Unringfencing the devolved budget.
  - Implementing a neighbourhood services charter
  - Identify and implement efficiencies for improved delivery
  - Implementing a programme of citywide events
- 16- The removal of the ring fence for the devolved budgets (Local Traffic, Clean and Green, Wellbeing) is a Mayoral decision and a paper is being submitted to the Mayor in June. Confirmation of the decision will be provided for you verbally at your meeting or via your NP Coordinator if the decision

hasn't yet been made by the date of your meeting. Removing the ring fence doesn't mean that your NP has to change the way that you currently allocate your money. However, if you would like to spend money on some different things, you may want to start talking about what you would like to change. Your NP Coordinator has some guidance available to help with this.

- 17- We would like to invite representatives of your neighbourhood partnership to the first citywide event on Saturday 9th August 2014 in order to work with us to progress some of the above. We would be grateful if you could identify some reps from your NP to attend. Ideas of things to cover are:
- Neighbourhood partnership plans - what is the best type of plan and how will they be used to allocate the neighbourhood (unringfenced) budget?
  - Neighbourhood services charter – which services would you like to work with first?
  - Improved and reduced paperwork and reporting
  - Improving communications
  - How do we show that NPs are effective and good value for money?
  - Developing a 3 year programme for citywide events

#### **Part 4: Neighbourhood Forum Update**

- 18- The Neighbourhood Forum was held on Tuesday 13th May at Summerhill Methodist Church. Prior to the meeting approximately 200 leaflets were distributed to residents in the Casey Bottom Lane area.
- 19- 33 residents were in attendance, 3 for the first time, as well as 3 Councillors and supporting officers from Bristol City Council and the Police.
- 20- In total 26 issues were taken away by the Council from the Forum. A significant number of these related to dog fouling and flytipping and dumping. There were also some issues carried forward from the previous Forum due to restructuring within the Council. The Police took away 3 issues.
- 21- Attendees were given 2 presentations, 1 from Creative Youth Network about the provision of Youth services one year after the commissioning process and the other from Bristol City Council Civil Enforcement team about new initiatives with the Police to tackle Parking issues.
- 22- As usual there will be a report back to the next Neighbourhood Forum on the issues raised at the workshop sessions. The report from this forum can be seen on the website at: [www.stgeorgenp.org.uk/you-said-we-did-may-2014](http://www.stgeorgenp.org.uk/you-said-we-did-may-2014)

- 23- The next Neighbourhood Forum will be held on Tue 12th August, 7.00pm at the Beehive Centre. A representative of First Bus will be at this forum to answer questions, this follows a request made by a resident at the February forum.

### **Part 5: Operation Subgroup update**

- 24- The Operation Subgroup met on Thursday 8<sup>th</sup> May 2014 and discussed the NP Annual General meeting and proposals to unringfence devolved budgets as part of the citywide NP review.
- 25- In principle the group welcomed proposals to unringfence devolved budgets. However raised number of questions about how it would work.
- 26- The group acknowledged that this proposal will be presented to the NP at the June AGM meeting and that guidance supporting this proposal will follow in the future. In the meantime it was agreed to operate business as usual until next financial year whilst developing appropriate management process.
- 27- The group also requested an update from Avon Fire & Rescue Services about the status of the Speedwell Fire Station and its future. It is hoped verbal update will be made available at the NP meeting.

### **Part 6: Traffic and Transport Subgroup**

- 28- The Traffic and Transport subgroup met on Tuesday 3<sup>rd</sup> June 2014. The meeting focused on updates on the 20mph rollout, Crews Hole Rd and Beaufort Rd schemes and impact on the wider road network.
- 29- Following BCC restructure Neil Terry has taken over from Shaun Taylor as the Highways Area Manager for the St George NP area. He attended the meeting to introduce himself and respond to queries subgroup members had. For more information on the updates see agenda item 12.
- 30- The informal 20mph consultation closed in Dec 13. Over 150 comments were received and of those 68% supported the scheme and 28% objected to the scheme with 3% quoting other issues.
- 31- Following the feedback the team received, bulk of Speedwell Rd is now made 30mph with the exception of around the school areas, which will remain 20mph. Plummers Hill was identified needing a treatment and Blackswarth Rd will remain 20mph due to the schools on this road.